



**DORSET & WILTSHIRE  
FIRE AND RESCUE**

## **DORSET & WILTSHIRE FIRE & RESCUE SERVICE**

### **WILTSHIRE AREA BOARD REPORT**

## **Community Safety Plan**

DWFRS Community Safety Plan can be found on the DWFRS website;  
<http://www.dwfire.org.uk/community-safety-plan/>

## **Prevention**

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

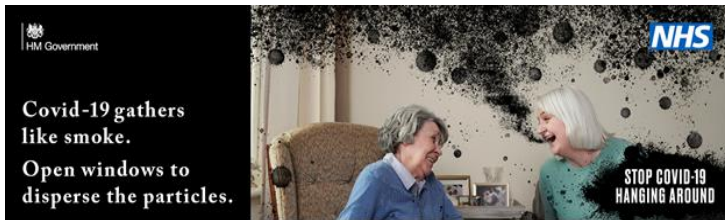
A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



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## Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

### **General Enquiries**

If you have a general fire safety enquiry regarding commercial property, please email [fire.safety@dwfire.org.uk](mailto:fire.safety@dwfire.org.uk) and the Fire Safety Team will respond in office hours.

### **Fire Safety Complaint**

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at [enforcement@dwfire.org.uk](mailto:enforcement@dwfire.org.uk)
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

## On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 40 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at [www.dwfire.org.uk/working-for-us/on-call-firefighters/](http://www.dwfire.org.uk/working-for-us/on-call-firefighters/) or should you have any questions, you can call **01722 691444**.



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## **Recent News & Events**

### **In the event of a fire – get out, stay out, call 99**

Dorset & Wiltshire Fire and Rescue Service is reminding people to make sure they know what to do should they have a fire at home.

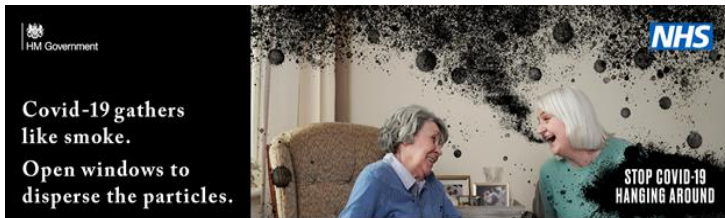
The most important thing to remember is Get Out, Stay Out, Call 999 – even dashing upstairs to get your phone, or looking for your keys, could leave you trapped by smoke and flames.

The Service's website [www.dwfire.org.uk/safety-at-home](http://www.dwfire.org.uk/safety-at-home) offers advice on planning the following:

- Knowing what information will be needed when you call 999.
- Identifying escape routes and ensuring that they are always clear of any obstructions.
- Making sure everyone in the home knows the escape plan, and also where door or window keys may be kept.
- Fitting smoke alarms on every level of the home and testing them regularly.
- Keeping internal doors closed to limit the potential spread of fire.
- Having a bedtime routine to ensure that the property is as safe as it can be – for example, electrical items switched off and candles extinguished.

There's also lots of story-telling, fun activities and videos for children to learn about fire safety on the website under Education – [www.dwfire.org.uk/education](http://www.dwfire.org.uk/education)

If you have any fire safety concerns, you can request a free Safe & Well visit, where someone will visit you to help assess the fire risk in your home and offer support and guidance. Call free on 0800 038 2323 or apply online at [www.dwfire.org.uk/safe-and-well-visits](http://www.dwfire.org.uk/safe-and-well-visits)



## **Occupants saved from fire by working smoke alarms**



A fire that destroyed a semi-detached house in Heytesbury, near Warminster, started accidentally.

The fire is believed to have been caused by a fault in the oil-fired boiler, located in the ground floor kitchen of the house.

Group Manager Wayne Jones said: “Although the property was destroyed, the occupants were alerted to the fire by their smoke alarm, which almost certainly saved their lives.”

Information about smoke alarms can be found at [www.dwfire.org.uk/smoke-alarms](http://www.dwfire.org.uk/smoke-alarms)

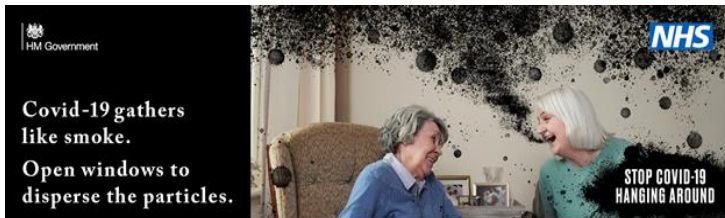
## **Fire safety guidance**



Please visit our website for guidance on Fire Safety:-

<https://www.dwfire.org.uk/business-fire-safety/fire-safety-guidance/>





This section provides links to the many guidance documents and pieces of legislation that underpin fire safety:

- [Fire safety guides](#)
- [Risk assessment guidance](#)
- [Routine maintenance](#)
- [Open air events](#)
- [Licensing and events](#)
- [Waste and recycling sites](#)
- [Asbestos](#)
- [Information boxes](#)

In July 2021, an [addendum was published to the Fire Safety Act](#), which clarifies the parts of a premises that apply under the [Fire Safety Order \(FSO\)](#).

## On-call firefighters



On-call firefighters are paid professionals, who do the same work as their wholetime colleagues. Unlike wholetime firefighters, they are not based at the fire station but have other jobs and commitments, responding to emergencies only when their alerter goes off.

On-call firefighters are usually contracted for between 40 and 120 hours of cover per week, but this can vary. Between them, each fire station team will provide cover for weekdays, evenings, nights and weekends.

Please visit:- <https://www.dwfire.org.uk/working-for-us/on-call-firefighters/> to find out more information and to watch videos introducing you to some on-call firefighters as well as a promotional BBC report.



## Demand

Total Fire Calls for Trowbridge Fire Station for period 6<sup>th</sup> January 2022 – 6<sup>th</sup> March 2022:-

Category	Total Incidents
No. of False Alarms	25
No. of Fires	Domestic – 1 Open, small – 3 Shed – 1 Car – 1 Straw/Hay – 1 Chimney – 1 Rubbish – 1 Electrical – 1
No. of Road Traffic Collisions and other Emergencies	Rescue from height – 1 Person lock in/gain access – 8 Minor release – 1 Flooding – 2 Co-responder – 2 Gas leak – 1 Dangerous structure – 2 Bariatric rescue – 2 RTC – 4 Fuel spill – 1 Assist other agency - 1
<b>Total</b>	<b>60</b>

### Local Incidents of Note

There have been no incidents of note within the reporting period.

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Station Manager

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